



## COREWORKS<sup>SM</sup>

In 2019, Unidine Corporation created a new company to provide its existing portfolio of clients with support services as a complement to our food and dining management solutions.

This newly formed organization, Coreworks, provides our clients and their residents with facility support services - **housekeeping, laundry, plant operations, maintenance, transportation, and security** - that uphold the same distinctive level of service and hospitality culture that clients currently enjoy from **Unidine**.

Backed by our hospitality-centric culture and customer service philosophy, we are rooted in responsiveness and flexibility. At the heart of it, we're solution builders, with a dedicated focus on **resident experiences** and backed by deep expertise and vast perspective.

## We look forward to serving you.



### Services We Offer

- Housekeeping
- Laundry
- Maintenance
- Transportation
- Security
- Plant Operations Management



# Benefits to you

## Compliance as a top priority.

Custom CMS and LSC compliance programs for your community help keep us in lockstep with your organization's dedication to meeting the high demands of regulatory compliance.

## Flexible solutions.

We don't believe in off-the-shelf programs – we believe in custom solutions that are optimized to deliver the results and success you desire.

## Improved efficiencies.

To maximize our effectiveness and have the greatest impact on your community, we identify and track KPIs to ensure our operations and resources work smarter and harder for you.

## Deep expertise.

When you partner with Coreworks, you not only gain our services and support, but also our decades of experience and first-hand knowledge of the complex issues of senior care.

## Extensive team trainings.

Our systematic programs and procedures are designed to ensure our teams work to meet the highest QA standards.

## Smart technology.

With our web-based software, we maintain a constant, real-time pulse on the inner workings of the support services department.

Mobile devices allow for “on the fly” work order completion, QA inspections, and live status updates. Corporate and regional dashboards ensure that the entire Coreworks support team is always in the loop.

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